

**Exit Feedback of UG and PG Student of Nehru Memorial College (Autonomous),  
Puthanampatti, Tiruchirappalli – 621 007.**

**Introduction**

Exit feedback obtained from the UG and PG completed students when they come for their convocation ceremony. In fact it is obtained after one year of their course completion then only they could realise the worth of the course in their future career development.

**Feedback content**

The exit feedback also referred Students overall Evaluation of the Programme here after it will be referred as feedback which includes 20 questions to evaluate the programme which they underwent. Of the total 20 questions from one to 14<sup>th</sup> questions are objective types(70 per cent) with four scales and from 15<sup>th</sup> to 20<sup>th</sup> questions are descriptive types (30 per cent) which excluded from the analysis due to insufficient data available. The table 1 shows the weightage of the questions.

**Table No. 1 Feed Back Questions Particulars**

<b>Sl. No.</b>	<b>Aspects of the questions</b>	<b>Number of Objective Type questions</b>	<b>Number of Descriptive Type questions</b>	<b>% to the total</b>
1	Benefit of Degree Programme	1	1	10
2	Opinion on Syllabus content	3	4	35
3	Available of Reading Material	2	-	10
4	Opinion on CIA assessment	1	-	5
5	Opinion on External Assessment	1	-	5
6	Service by College office	1	-	5
7	Opportunities for Extracurricular activities	1	-	5
8	Lab facilities	1	-	5
9	Facilities in College by Day scholar	1	1	10
10	Hostel food & support	2	-	10
	<b>Total</b>	<b>14(70)</b>	<b>06 (30)</b>	<b>100</b>

**Source:** Primary Survey 2019-20.

Within the objective type questions syllabus content was given more weightage (15 per cent to the total) followed by available reading material and hostel food and support service. Other aspects such as student evaluation, lab facilities, college facilities, extracurricular opportunities are given equal weightage (each 5 per cent to the total).

In the case of descriptive questions again syllabus content were given 20 per cent of weightage to the total and the rest are programme benefit and facilities in college are given 5 per cent each to the total.

Overall in both objective and descriptive questions highest weightage is given to syllabus content related questions which are 35 per cent to the total. Second priorities are given equal weightage of 10 per cent to benefit of the programme, hostel facilities, college facilities and available of reading materials. The least weightages are given equally (5 per cent each) to CIA, external evaluation, lab facilities, extracurricular opportunities, college office supports. In a nutshell curriculum related questions are given more weightage than the other aspects.

## Methodology

Exit feedback forms (questionnaire) are circulated and collected from UG and PG students while they come to receive their degree at the Convocation function. After careful reading the questionnaire the student expressed their opinion by answering the questions both in objective and descriptive form. The feedbacks are obtained only from the students who have attended the Convocation function every year.

The present feedback report is based on the two years UG and PG students; the UG students are from 2015-2018 and 2016 – 2019 badge and they completed their course during 2017-18 and 2018-19 academic year respectively. The PG students are from 2016-2018 and 2017-19 and they completed their course during 2017-18 and 2018-19 academic year respectively. Hence this report is based on two different academic year badge but each UG badge experienced three years and PG students have spent two years in their college (NMC) campus.

Feedback forms are obtained UG and PG department wise, of the total feedback forms only 10 per cent is taken randomly (from the numbered forms) for the analysis.

## Respondents of the Feedback

The feedback is collected from 28 various degrees (see annexure for the list of Degrees). All programmes are classified into five namely; i. U. G. Science, ii. U. G. Arts, iii. P. G. Science, iv. P. G. Arts and M. Phil. (all are Science). Table explains the detail of departments.

**Table No. 2 Programme wise Number of Degree**

Sl. No.	Programme	No. of Degrees
1	U. G. Science	08
2	P. G. Science	08
3	U. G. Arts	06
4	P. G. Arts	03
5	M. Phil.	03
	Total	28

**Source:** Primary Survey 2019-20.

**Table No. 3 Degree and Programme wise total Number of Students Registered their Feedback**

SL. No.	Degree	Programme	Total Student Registered their feed back	Sample from Registered students Respondents
1	C. S.	UG	99	10
2	M. Sc. (CS)	PG	7	1
3	C. S.	M. Phil.	2	1
4	B. C. A.	UG	39	4
5	M. C. A.	PG	20	2
6	M. Sc. (Data Science)	PG	4	1
7	B. Sc. (Phy.)	UG	106	11
8	M. Sc. (Phy.)	PG	18	2
9	M. Phil. (Phy.)		1	1
10	B. Sc. (Maths)	UG	125	13
11	M. Sc. (Maths)	PG	30	3
12	M. Phil. (Maths)		20	2
13	B. Sc. (Zoo.)	UG	29	3
14	M. Sc. (Zoo.)	PG	1	1
15	B. Sc. (Botany)	UG	18	2
16	M. SC. (Embedded system)	PG	1	1
17	Hotel Management	BSc	16	2
18	B. Com.	UG	76	8
19	M. Com.	PG	1	1
20	B. Com. (CA)		1	1
21	B. A. (Eco.)	UG	31	4
22	B. B. A.	UG	37	4
23	B. A. (Tamil)	UG	1	1
24	M. A.	PG	2	1
25	B. Sc. (Chemistry)	UG	48	5
26	M. Sc. (Chemistry)	PG	23	3
27	B. A. (Eng. Lit.)	UG	86	9
28	M. A. (Eng. Lit.)	PG	13	2
Total			855	99

**Source:** Compiled from Primary Survey 2019-20.

### Findings of the Feed back

Students' feedback for the 14 objective questions are grouped into 10 categories, they are given in the table 4. Each question is given four ratings in different word for the analytical purpose the ratings are mentioned with similar word 1. More satisfied, 2. Satisfied, 3. Not satisfied and 4. Cannot Say.

The feedback findings revealed that 35 per cent of the students conveyed that they have more satisfied and nearly 50 per cent (47%) of the students opined that they have satisfied from the all aspects such benefit of the degree programme, syllabus, reading material available and access, CIA fairness and External evaluation quality, office support extracurricular activities, lab facilities, facilities provided by the college to day scholar and hosteller. In these aspects there are 82 per cent of the students opined their experience as more satisfied and also satisfied. Only 11 per cent of the student have shown as not satisfied and 6 per cent feedback belong to cannot say categories. In a nutshell, the exit feedback of the student has shown that there is a positive experience in the campus while they studied.

**Table No. 4 Content wise and average feedback scores**

Sl. No.	Content of the Questions	Feedback on Different Scores				Total
		MS	S	NS	CS	
1	Benefit of the Degree Programme	51	44	4	0	99
2	Syllabus (adequacy, understanding and coverage)	42	46	7	4	99
3	Reading Materials (available and access)	40	51	6	2	99
4	CIA	39	44	15	1	99
5	External Evaluation	42	43	12	2	99
6	Office support service	23	59	15	2	99
7	Extracurricular opportunities	24	46	19	10	99
8	Lab facilities	31	45	8	15	99
9	Facilities for Day-scholar	10	25	11	11	57*
10	Facilities for Hosteller (food and accommodation and support service)	11	14	9	8	42**
Total		313 (35%)	417 (47%)	106 (11%)	55 (6%)	<b>891 (100)</b>

**Source:** Primary Survey 2019-20.

**Note:** Sl. No. 2, 3 and 10 scores are provided in average terms due to group the categories (Questions 2, 3&4 merged as Q.2; Questions 5&6 merged as Q.3 and Questions 13&14 merged as Q.10).

\*Of the total students sample 57 only from Day-scholar.

\*\*Of the total students sample 42 only from Hosteller.

MS- More satisfied, S-Satisfied, NS-Not satisfied, CS- Cannot say.